



# **Intro to TA Transformation and Fintech**

08.30 – 09.00	Registration & breakfast
09.00 - 09.15	Welcome and introduction
	Josée-Lynda Denis, Chairman, ALFI TA Forum Steering Committee
09.15 – 09.45	<ul> <li>TA "Back to the Future"</li> <li>Reality check of TA today</li> <li>Transfer Agency SWOT</li> <li>Key drivers of the future TA: FinTech, Infrastructure, Distribution, Product, Regulatory</li> </ul>
	Hugo Larguinho Brás, Director, PwC, Luxembourg Rafal Kwasny, Head of Global Distribution and Transfer Agency, HSBC, Luxembourg
09.45 – 10.15	Out of the box Speaker - Business to Human
	Baldwin Berges, Founder, BD-Insider
10.15 – 10.45	Coffee break
10.45 – 11.00	<ul> <li>FINTECH: FinTech Friend of Foe?</li> <li>Is disruption imminent or inevitable in asset management?</li> <li>Is FinTech an opportunity or Threat for TA?</li> <li>ALFI FinTech update</li> <li>Introduction and moderator through-out: Keith Hale, CEO, Multifonds, Luxembourg</li> </ul>
11.00 – 11.30	Blockchain: Is it a technology looking for a problem or is it for real?  • What is Blockchain?  • How could it be applied to TA?  • Is Blockchain overhyped or is it a real game changer?  • When will these impacts come into play?
	Standalone presentation followed by a panel discussion
	Speaker: Laurent Marochini, Head of Innovation, Societe Generale Securities Services, Luxembourg
	Moderator: Keith Hale, CEO, Multifonds, Luxembourg Panelists: Laurent Marochini, Head of Innovation, Societe Generale Securities Services, Luxembourg Giuseppe Malinverni, Director, RBC, Luxembourg Laurent Kratz, NeoFacto
11.30 – 12.10	<ul> <li>INFRASTRUCTURE: AML / KYC utilities- What is their potential impact on the distribution value chain?</li> <li>What are the benefits and risks to investor, distributors, asset managers and TAs?</li> <li>What are the current and potential options for utilities?</li> <li>How could TAs be impacted?</li> <li>What are the timelines?</li> </ul>
	Moderator: Keith Hale, CEO, Multifonds, Luxembourg Panelists: Etienne Carmon, Group Product Manager – Fund Distribution, CACEIS, Luxembourg Linda Hellström, Global Fund Watch Victoria Kernan, Global Supplier Manager Transfer Agency, Aviva Investors Luxembourg S.A. Edith Magyarics, CEO, Victor Buck Services S.A., Luxembourg Gregory Picavet, Commercial Director, SWIFT, Luxembourg Olivier Portenseigne, Managing Director & Chief Commercial Officer, Fundsquare, Luxembourg

## **FOCUS:**

# Asset Management 2020 & Distribution, Product & Al Operations Guidelines, Regulation

#### 12.10 – 12.30 Fintech SWOT and future distribution in a digital age?

- Big Data SWOT
- Robo advice SWOT
- An interview on the future of distribution
- Survey results vs. online polling

#### Standalone presentation followed by an interview

Speaker: Keith Hale, CEO, Multifonds, Luxembourg

Interviewee: Daniel Häfele, Director, ACOLIN, Luxembourg Interviewer: Keith Hale, CEO, Multifonds, Luxembourg

#### 12.30- 14.00 Lunch

#### 14.00 – 15.00 DISTRIBUTION: Re-shaping Fund Distribution by 2020

- What will global fund distribution look like by 2020?
- · Disrupting factors : new investor generation, technology, regulatory
- Mobile distribution
- Asian growth and KYC

#### Standalone presentation followed by a panel discussion

Speaker: Olivier Carré, Partner, PwC Luxembourg

Moderator: Junaed Kabir, Managing Partner, J.Kabir & Associates

Panelists: Kenneth Herzog, Head of Distribution & TA Oversight, HSBC Investment Funds

Jean-Philippe Houard, Head of Lux TA, The Bank of New York Mellon (Luxembourg) S.A.

#### 15.00 – 15.45 **PRODUCT: Product Convergence**

- Introduction to product convergence and where we are; including the impact on TA technology and TA Services
- Overview of Al Investor Services Guidelines
- · Is product convergence a myth or a wreality and where might we go from here?

### Standalone presentation followed by a panel discussion

Speaker: Nick Curwen, Country Head, SS&C Luxembourg

Moderator: Nick Curwen, Country Head, SS&C, Luxembourg

Panelists: Amanda O'Brien, Head of Alternative Investment Services Luxembourg, BNY Mellon (Luxembourg)

S.A.

Kenneth Herzog, Service Provider Manager, HSBC, Luxembourg

Ross Thomson, Head of Central Administration and Distribution Oversight, FundRock, Luxembourg

Sern Tham, Head of R&D, Multifonds

#### 15.45 – 16.15 **Coffee break**

#### 16.15 – 17.15 REGULATORY: Regulatory Opportunities for TAs & Distribution

- MIFID 2 and PRIPS how it would impact distribution and what would be the impact on TAs and platforms?
- T2S for Funds is it a game changer for Funds distribution and TAs?
- · Brexit what impact it may have on Luxembourg TA industry?
- Key barriers for cross-border distribution

Moderator: Rafal Kwasny, Head of Global Distribution and Transfer Agency, HSBC, Luxembourg

Panelists: Luis Cavero, General Manager, AllFunds Bank International

Matt Newnham, Head of Business Development, MFEX Mutual Funds Exchange AB

Gert Rautenberg, Managing Director, Global Fund Analytics S.A.

#### 17.15 – 17.20 Chairperson's closing remarks

#### 17.20 – 18.00 **Closing drink**













alfi | association of the luxembourg fund industry

Tel: +352 22 30 26 - 1 Fax: +352 22 30 93